

EMIS Access – Frequently Asked Questions (FAQ)

Dear Patient,

In early 2007 GP Direct launched an interactive website which gives our patients the option of making appointments, requesting repeat medication, messaging the Practice securely and updating contacting details online. Since its inception many hundreds of you have registered to use this service. If you have not we would like to take this opportunity to invite you to make use of this invaluable service.

What is EMIS Access?

EMIS Access is a service provided by our IT clinical provider which allows for patients to make appointments, request repeat medication, message the Practice securely and update contact details online. We believe that the service will save you time as you can book appointments and request your repeat medicines at your convenience any time of the day. We currently have well over 500 users.

How can I use EMIS Access?

This service is available to anyone to use provided they have access to the internet. All you need to do is come to the Surgery and request an 'Access Pin' which the receptionists will be happy to provide to you from any of our Surgeries. We require that you show visual ID in the form of a Passport or Drivers License as we don't want to take any risks with your confidentiality. If you are requesting an account for your child you can do this provided they are aged 10 or under. If you are aged between 11 and 15 it will be at a doctor's discretion whether you can register for EMIS Access.

So I have my PIN, what next?

Once you have your PIN all you need to do is register to use the service online. Our website address is **www.gpdirect.co.uk**, once you are on the website just click the EMIS Access logo which will direct you to a secure webpage where you will find an option for new users to create an account. Once you have created your account you will have instant access to this service. (A registration guide will be given to you with your Access PIN).

Does your website only have EMIS Access?

No. Our website also has useful information about the services we offer, our staff, our patient newsletter and some key policies of the practice. We are also planning to expand the content in the coming months.

Your views are much appreciated so if you have any comments or suggestions please feel free to share them with us, you can write, phone or use the contact us form on our website.

GP Direct Management

gpdirect.co.uk
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