

# GP Direct Patient Newsletter

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## Practice scores highly on Quality of service

GP Direct has scored very highly in the annual review of the service it offers patients. The review looks at the standard of clinical care, management of the surgery, opening hours, practice policies, mechanisms for dealing with emergencies, maintenance of equipment and a lot more in terms of patient care.

There are 1,000 points that assess the Practice for both clinical and management areas of care, GP Direct achieved 996 (99.96%). We hope that we can continue to offer this level of care and indeed look to improve in the coming year.

## Hay fever seasonal advice

With summer now upon us again we would like to give some advice to our patients who suffer from hay fever.

1. If you have been prescribed medication for your hay fever in the past you can request the same medication at the reception desk of any of our three sites. Just tell the receptionists that you have been prescribed the medication in the past by GP Direct and the prescription will be issued within 48 hours.
2. If you have not been prescribed a medication by GP Direct in the past or if you just prefer to speak to a doctor regarding your condition please call the surgery to book a telephone consultation, the doctor can then issue you a prescription.

## Dr. N. Merali going on sabbatical for one year

One of GP Direct's founding partners will be going on a one year sabbatical so that he can project lead a youth & community centre in Harrow. He will also be assisting in building a school in India.



## GP Direct launches new website

In late April we will launch a new website that offers patients greater functionality and regularly updated information. The website will give patients the ability to book appointments, requests repeat medication, update contact details to name but a few. We also have plenty of useful information for patients.

Visit the website on [www.gpdirect.co.uk](http://www.gpdirect.co.uk)

However please note if you want to book appointments or requests medication online you will need to come to the surgery with proof of ID (passport or driving license) so that we can give you the access details.

## Our centralisation plans at GP Direct

Many of you may be aware that GP Direct is aspiring to centralise its premises. This is something that we feel would greatly improve the level of service we offer and for that reason we are actively working to bring this plan to fruition.

Rest assured we will keep you informed as to the developments of our centralisation plans. Centralisation will NOT mean that we will de-register our patients as we are committed to retaining our patients.

## ANTENATAL CLINIC ON WEDNESDAYS

From April GP Direct will have a dedicated antenatal clinic at 3 Welbeck Road. You can see a doctor for:

- Preconception counselling
- First appointment after missed period
- All antenatal follow-up appointments after booking

Please note that this is a dedicated clinic and that you will need to book an appointment to be seen, just call the Surgery or ask the receptionist if you would like to be seen for one of the above reasons.

Please note that the Practice does NOT carry out pregnancy tests. These will have to be done at a pharmacy or with a home pregnancy test.